

**Broadlands Primary School**  
**Promoting Positive Relationships**  
**and**  
**Supporting Emotional Regulation Policy**



**School Vision Statement**

Philosophy of the policy at Broadlands Primary:

At Broadlands Primary School, we recognise that understanding our emotions is a key aspect of understanding and managing behaviour. Through Emotion Coaching and being attachment aware, both children and adults are able to both manage their behaviour and to create an environment that is conducive to learning. We understand that part of our role, in partnership with home, is to help pupils to understand what is ok and not ok . Underpinning the behaviour policy is the belief that everyone can learn to self-manage/self-regulate their own emotions and behaviour. Through this we encourage reflective thinking and do not accept prejudice in any form. Ultimately, we wish to give our children confidence about their capacity to think for themselves and to make sense of their own lives and experiences, hopefully beyond school and into the “real” world”.

**Policy Statement**

This policy is based on Guidance provided by Herefordshire Local Authority and has included input from: members of staff, representatives from the governing body, parents and carers and children at Broadlands Primary school.

This policy is developed to ensure guidance for staff in order to promote positive behaviour in school. The procedures and guidance in this document provide a consistent approach across the school and enables students, parents and staff to understand our approaches to the management of behaviour in school. It is also recognised that for some pupils, variance on these procedures will be made in order to meet any specific social, emotional, learning or other needs which require a personalised approach; guidance for this appears in the appendix and approaches can be discussed with the Inclusion leader or member of SLT.

**Policy Objectives**

Our school is committed to the emotional mental health and well-being of its staff, children and parents/carers. We wish to work towards this in all aspects of school life, and to provide an ethos, environment and curriculum that supports the social, emotional and mental health of the whole school community.

It is acknowledged that members of the school community may have very different parenting experiences and views on behaviour. However, the aim of our Policy is to bring us all together to adhere to some basic key principles and practices that reflect our school ethos.

Broadlands Primary School treats all children with unconditional respect and has high expectations for both adults' and children's learning and social behaviours. Our school is calm and purposeful. It prides itself on excellent relationships and a high level of care. We understand that positive behaviour can be taught and needs to be modelled. We understand that negative behaviour can signal a need for support which we will provide without diluting our expectations.

- To provide guidance to staff, parents and carers, governors, and other stakeholders on how to support our children to manage and regulate their feelings, communicate their words and feel safe so they are ready to learn.
- To provide a holistic, whole-person, inclusive model for our understanding of behavioural needs.
- To underpin our beliefs with evidence-based practice and current research
- To maintain a caring, orderly community in which effective learning can take place and where there is mutual respect between members
- To help children develop a sense of worth, identity and achievement
- To help all children to become self-disciplined, able to accept responsibility for their own actions and make positive choices
- To develop in all children the ability to listen to others; cooperate and to appreciate other ways of thinking and behaving

### **Rationale**

At Broadlands Primary school, we want our Policy to reflect our insight and understanding of the needs of our children and how this contributes to supporting children to be able to regulate their feelings and communicate their words in a positive manner so they can be ready to engage with their learning. At Broadlands Primary school, we believe that developing relationships, responding and calming and repairing and restoring as well as guidance on working in relationship in the classroom and through a graduated response is what makes a difference to our pupils' behaviour. It is imperative we offer our children the security and relationships needed to meet their individual wellbeing and mental health needs and guide them along their journey in becoming independent, resilient, life-long learners. We incorporate a holistic, whole-person approach to ensure we are reflecting and planning for the needs of all our children, some with complex layer needs. We consider that behaviours, which challenge always happen for a reason and may, in that moment, be the only way a child can communicate. Children who display, or are at risk of displaying behaviours, which challenge may need support which involves both positive support and intervention and also some form of restorative practice..

At Broadlands we believe...

Our children want to manage their feelings and communicate their words in a positive manner.

Behaviour is a means of communication – we must ensure that all children are supported to communicate their needs safely and appropriately using their preferred communication systems.

Children are happy when their needs are understood and met and when expectations are clear.

This allows them to behave well and access opportunities and learning that school provides in their most well-regulated state possible. Their effort to manage themselves and their behaviour should be recognised and acknowledged by adults and their peers. Children can learn to improve how they communicate their feelings and words. Learning new behaviours is a task, just like learning to read and write. Children need a personalised approach to support them to manage their feelings and communicate their words respectfully. The more challenging pupils' behaviour becomes, the more personalised an approach the pupil requires. Mistakes are part of the learning process and we recognise that all of our children are at different stages of the developmental process. We don't make a judgement about it; instead we support and guide our children to get it right. (See appendix 1 for Restorative Justice Conversation Framework) All adults can learn strategies to support all children to manage their feelings and communicate their words respectfully. All adults use personal and professional experiences and training as well as experiential learning as an opportunity to learn, understand and have insight into why our children demonstrate various behaviours. In order to work collaboratively with our children, their parents/caregivers and other professionals may need to develop strategies as part of a positive behaviour support plan (see– Stage 2 – Graduated Response) to support them to manage their feelings and communicate their words in a positive manner. It is imperative that a child's behaviours are not excused but are seen as a skill requiring improvement. Although there are some pupils with SEND needs who may need a more personalised approach (see Stage 3 Graduated Response), these pupils are still expected to be able to learn to manage their own behaviours.

### **The quality of our provision**

At Broadlands, we encourage staff to reflect on what may be the underlying issues that drive or trigger behaviours in children, and to think about ways of responding to behaviour that challenge in a non judgemental and supportive way. We have communication systems in place and readily available when a child is demonstrating challenging behaviour. In this heightened moment, this is their "voice" and should be accessible at all times, but especially during times of dysregulation or distress when it is often difficult to make use of other communication methods. We personalise learning to ensure that we meet each child at his/her individual point of development in order that optimal learning takes place. We use the 'parent on our shoulder' principle in our response to supporting children to be able to regulate their feelings and communicate how they are feeling using words. This principle is guided by the belief that adults at Broadlands Primary respond to behaviour in a way that would be deemed appropriate if their parents were watching. We actively teach our children behaviour for learning in order for them to manage their feelings and communicate their words in a positive manner. Where necessary, we seek support from wider professional networks to problem-solve and develop our understanding of behaviour that challenges and also to ensure a personalised approach has been undertaken.

### **We are ready to learn**

We look and listen to the speaker. We sit sensibly.

### **We are kind in our words and actions**

We find ways to show kindness to children and adults, we treat them with dignity and respect.

### **We are respectful to each other and the school**

We keep learning environments well organised and we show respect to all

### **We walk quietly and sensibly around the school**

We move around the school in a sensible manner

### **We will have a positive day**

We are well prepared, punctual and attentive and invest in relationships so we can have fun together

We consider what might be behind the behaviour; why the child is behaving in this way. There will always be a reason, the behaviour is a symptom of something that we need to identify, understand and correctly support. We keep our word and if, for some reason, we are unable to honour a commitment to a child, we communicate clearly and honestly why this has happened.

We apologise if we make a mistake – we are modelling this for children, and this will support us to build trust and respect.

We name and manage our own emotional reactions to a child's reactions/ behaviours, i.e. we demonstrate emotionally intelligent reactions/behaviours at all times. We seek help if we are finding it difficult to manage our feelings about a child.

We are always respectful to children; we do not talk about them over their heads or in front of other children.

We consider the quality of our relationships with parents and carers as being vital. It is important to reflect and plan with parents to ensure consistency in approaches between home and school.

We support one another in managing our own emotions and know that regulating our own emotions is hard work.

### **Routines**

Our consistent whole school routines support our children to understand expectations, manage anxieties, and mentally and physically prepare themselves for their day. This allows them to engage more fully with learning, manage their feelings and communicate in a positive manner. Behaviour for learning routines are explicitly taught – we do not assume our pupils know them.

We teach routines for all activities. The more consistency there is over routines, the easier it is for our children. Routines support children with their emotional development and behaviour for learning.

We continuously reflect on how we support children to adapt to changes to routines and how we prepare them for changes, as this is an important life skill. Changes to routines are practiced to allow our children to learn that changes can be managed in a positive way.

### **Natural Consequences**

We do not believe in sanctions or punishment.

We do not punish children. However, it is important to understand that children may require additional time to catch up on work or require additional intervention to reflect on any inappropriate reactions displayed when aiming to manage and communicate their feelings -. We use natural consequences to help educate the children about their behaviour. This is often best carried out immediately but when necessary, these conversations may happen sometime after an event, when the child is better regulated and able to reflect upon their behaviour/reaction allowing them to participate fully in the process. The consequence needs

to be a natural consequence, to support the learner's understanding of both positive and negative consequences.

We take a consistent approach when supporting children to manage their feelings and communicate their words in a positive manner in school. We are committed to follow this policy and use the Graduated Response stages below charts to support it.

### Graduated response stage 1

Step 1 Emotion coaching	Staff will follow the 4 steps of emotion coaching to identify the emotion behind the behaviour This can then lead to RESTORE
Step 2 Regulation Station	If this is needed for the child to regulate their emotions. This can then lead straight to RESTORE
Step 3 Time IN	Short time IN with another adult. A time to calm, breathe and reflect. This can then lead to RESTORE.
Step 4 Escalation	If a child's behaviour is persistent/ continuous/ extreme a member of the senior leadership team should be called to support and enforce the natural consequence and the next steps.
Step 5 RESTORE	This needs a discussion at break time. If step 4 is reached then maybe a more formal meeting is needed. Natural consequence is completed and further restoration if needed.
Parents/Carers	If step 4 is reached on more than 2 occasions in one, week parents and carers must be informed so the child can see that home and school come together to support. A emotional support plan may be needed at this stage.

### Graduate response stage 2

Emotional support plan	
Step 1 Emotional support	In discussion with the SENCO and SLT an emotional support plan needs to be in place and reviewed regularly.
	Escalation requires a review of the emotional support plan and strategies that have been used with parents, SENCO and SLT

### Graduated response stage 3

Early Help, SEND or SIT	EARLY HELP If a child's needs are broad and not mainly around educational needs (or needs are unclear) then the school will use the	SEND SUPPORT Pupils are considered to have SEND if the following applies: The pupil's progress • is significantly slower than that of their	SIT SUPPORT Pupils will be referred to the Local authority
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	<p>Early Help in order to support the child and their family. The purpose of the Early Help Assessment is to gather a holistic view of a child's needs that require a coordinated short term plan of action to address them. Parents are fully involved in this process and reviews take place regularly. This process is monitored by the safeguarding team,</p>	<p>peers starting from the same baseline • fails to match or better the child's previous rate of progress • fails to close the attainment gap between the child and their peers • widens the attainment gap If the above criteria applies, the SENDCo, In partnership with parents, school staff and other outside agencies will put in place a Learning Support Plan or My Support Plan in order to work towards specific outcomes. This process is monitored by the SEND team. Additional interventions are put in place and other professional</p>	<p>SIT team in partnership with the parents, school staff to help support them and us.</p>
<p>If, despite the above support being put in place alongside advice from SIT he behaviours continue to persist a Pastoral support Plan needs to be put into place.</p>			

We avoid using consequences that involve taking away a previously earned privilege or any intervention time.

We always avoid speech which could lead to shaming or humiliation of the child. We understand that such approaches are detrimental to the child's self esteem and wellbeing and can escalate situations/incidents.

We recognise that a 'one size fits all' approach to natural consequences is not appropriate for our children. We consider developmental age and any additional or specific needs of the child when deciding appropriate natural consequences.

We use a plan, do and review approach to ensure children will not be given natural consequences that impede their future learning. This is monitored closely when we are discussing incidents with children, we deal with it in a non-judgemental way. For positive communication we use restorative questions.

When discussing behaviours/reactions we make reference to the health and safety and the impact the situation may have had on all involved and in the vicinity.

Our scripted restoration approach is as follows:

- Start by recognising their feelings and showing some empathy (if necessary and relevant)
- Emotion coaching 4 steps.
- What happened?
  - How did it make ..... feel?
  - How do you feel?
  - How can we fix this?
  - What would you do next time/differently?

We use scripts to aid our consistency as we respond to crisis moments; as we hold restorative conversations

**When we involve colleagues, we have three possibilities:**

1. Time IN: Child sent to colleague, but not to discuss how they managed their feelings and communicated their words, rather simply to supervise the child until the teacher has time to speak to them.
2. United front: Support requested from colleagues to stand alongside in response so that the child sees the united front.
3. Escalation: SLT involvement due to persistent/continuous/extreme behaviour. SLT now enforces natural consequences and next steps, along with teachers/staff.

**Reflection**

We strongly believe that it's important for our children to clearly link a specific behaviour with its consequence. We do this using restorative language. There may be times when a child requires additional reflection time. During this time we guide and support the child to help promote children's awareness of behaviours. After a child completes reflection time, we aim to repair and restore the staff child relationship and any other harm caused to others. We praise his or her behaviours at the first opportunity to reduce the attention away from any management of feeling and communication in a non-positive manner. We reassure the child that the management of feelings and communication in a non-positive manner has been dealt with and that we will all move on and start afresh. We constantly review what has happened and identify if there was anything that could have been done differently to support the child to manage.

**Reparation**

Reparation means repairing relationships, or 'making good' in some way. We believe that our children should always be given the opportunity to repair, and that they want to do this. We do not believe in the concept of punishment, because it focuses the learner's mind on punishment, rather than what she/he did. This frequently leads to children feeling angry about the punishment, rather than thinking about the impact of their behaviour on others and learning from the incident. Where developmentally appropriate, we support children to take responsibility for what they have done and to repair it with the other person(s) involved/affected.

Even children with complex difficulties can be supported to repair; this will look different for each learner. We don't make assumptions about what children feel. We understand that unresolved difficulties can make children very anxious and this can cause behaviours to escalate or become habitual.

**Descriptive Praise**

We make every effort to tell children what it is exactly that we like about what they are doing; reinforcing the behaviours we want to promote, e.g. "I like how you used your communication book to tell me how you are feeling." "I like that you asked for a break when you needed it." "I noticed you were being a good friend by helping Sam." "Thank you for coming back to your work so quickly."

We give positive feedback and personal recognition. This raises their self esteem and leads to management of feelings and communication in a positive manner. The use of descriptive praise is a feature of Broadlands language.

Descriptive praise supports emotional development and behaviour for learning.

We continuously identify the strengths of the child – we identify these with the child where possible and build on it. Children and Significant Number of Incidents We ensure that adults and children begin each lesson afresh with optimism and encouragement for success.

There will be times when children may display signs/symptoms or react differently to a situation which is deemed as their 'norm'. For some children it may be a 'one off' bad time/day however, for others it may be a sign they are struggling to manage their feelings and communicate in a positive manner. We believe communication with parents/carers is vital, with support from SLT. Contact home to discuss displayed behaviours/reactions and ways to move forward

There may be times when it is in the best interests of a child that they have supported time away from their class. This will be explained to the child and their parents/carers by class teacher/member of SLT. Graduated Response – Stage 2. Critical Incidents In cases of absconding, assault, bullying including cyberbullying, damage to property, racism and homophobia, we believe it is imperative to ascertain reason and level of understanding of the child.

The incident will be recorded on the **SIMS** and the safeguarding team and/or SLT will inform parents/ carers. We ensure that reflection occurs. The incidents and next steps will be discussed with a member of SLT, and parents/carers updated. Formal procedures may need to be undertaken in accordance with the guidance set out by the Local Authority.

### **Recording Incidents**

At Broadlands, we monitor child incidents records on **SIMS**. This helps us to highlight areas of concern.

Safeguarding Duties At Broadlands Primary, all staff are responsible for considering whether any changes in behaviour gives cause to suspect whether a child is suffering or is likely to suffer significant harm. If such suspicions exist, we follow the school's safeguarding procedures. We will also consider whether continuing disruptive reactions might be the result of unmet educational or other needs. At this point, we will consider whether support systems are needed to be put in place and whether liaising with external agencies is necessary or appropriate, whilst referring to the Safeguarding and Child Protection Policy.

### **Promoting positive behaviours**

Whole School and Class Assemblies: These cover areas such as 'Caring for Others', 'Anti -bullying week', 'How to be a good friend', 'Who to go to if you need help'. There is a plan for the year with themes for each week which will include specific issues relevant



to our school and community including: Racism; Homophobia; Gender based language; Tolerance and respect; Disability awareness.

- PSHE– children have 30-60mins of lessons each week which include strategies to deal with different situations and ways to help regulate emotions through the zones of regulation and body scanning. This is taught by the class teacher.
- Whole School days/weeks: Specific focus weeks are used to bring certain aspect a higher profile; these include: Children’s Mental health Week; Anti Bullying Week; and Manners Week
- School Curriculum including RE and a thread through themes
- High focus on teachers developing positive relationships with children
- Clear and consistent routines in classrooms, around the school and in the wider community
- High expectations from staff about conduct in class and around the school
- Clear pathways when there is a cause for concern and positive reinforcement for good responses
- Golden time

### **Roles and Responsibilities**

It is not just the role or responsibility of a few key staff for dealing with behaviour in the school; it is a shared responsibility.

### **Responsibilities**

All staff

- All members of staff are responsible for supporting the needs of children across the school. Where a child is seen to be having difficulties they should be treated with respect and understanding.
- Shouting and shaming should never be used and is not tolerated at Broadlands School.
- Staff will always endeavour to have private discussions with pupils in order to help support any needs that are arising.
- Staff use the Key principles outlined in this policy to support the needs of all our pupils.

### **Specific Roles**

Teachers - Wave 1

- Ensure parents are contacted when:
- a child is having Wave 2 needs
- there has been a ‘one off issue significant incident

Where possible the teacher should do this to have the ongoing dialogue. On some occasions a member of SLT or a Learning mentor will liaise with parents for significant one off incidences.

For wave 2 needs, a discussion should be had with the parent(s) as to the best way to keep a dialogue going.

Family support worker – Wave 2

- Provide specific support for children experiencing any difficulties, whether this is an ongoing need or a short term difficult a child may be having.
- Provide support in class and at break and lunchtimes
- Provide 1:1 or group work to support emotional health needs and mindfulness
- Use the nurture room

Hive lead teacher and Head of learning (Inclusion and Safeguarding) -Wave 3

- Lead the ethos of this policy

- Ensures the policy is implemented effectively
- Ensures effective training for staff
- Oversees the specific needs of pupils across the school
- Provides support to staff, pupils and parents as necessary
- Links with outside agencies to offer additional services
- Ensures that all tracking and reporting of incidents and additional needs are up to date
- Runs the Hive nurture room

Head of schools and Executive headteacher - Wave 3

- Lead the ethos of this policy
- Is the only person authorised to exclude a child

Parents

- Inform the school of any concerns (Class teacher, Learning mentor, Head of Learning, Head of schools)
- Have an open dialogue with the school
- Support the school when needing to get further support
- Setting down these general guidelines on policy and of reviewing the effectiveness of this
- Duty to consider parents' representations about an exclusion

### **The role of Herefordshire Council**

Attachment training provides an understanding of early child development and the importance of nurture on the developing brain. It focuses on how to support teachers and key adults in understanding challenging behaviours and provides strategies to support children to regulate and manage their emotions more effectively. The training offers advice on establishing a key attachment relationship. It also provides staff with strategies to support children to regulate and manage their emotions more effectively. It uses the principles of Emotion Coaching and attachment theory.

All Herefordshire maintained schools are encouraged to self-evaluate alongside their EP using the Attachment Audit. Herefordshire Virtual school is able to give advice and guidance on children in care. Please refer to this Guidance as well as Appendices.

### **Team Teach**

In some circumstances, staff may use reasonable force to restrain a pupil to prevent them:

- Hurting themselves or others
- Damaging property

Incidents of Team Teach will always be used as a last resort with the minimum force and for the minimum amount of time possible. Incidents will always be logged and reported to parents.

### **Suspensions and Exclusions**

The Executive Headteacher and Head of Schools (Primary) can suspend a pupil from school. They may suspend a pupil for one or more fixed periods (which cannot be extended) for up to 45 days in any one school year. At the time of a suspension, parents and carers will be informed if there is a possibility that the suspension may become an exclusion. The Executive Headteacher/ Head of Schools may exclude a child permanently.

### **How the school supports staff well-being and reflection**

The link between emotions and learning is evident.

We provide emotional support for staff to help manage stress and secondary trauma, and to reduce the likelihood of staff burnout.

### **Practice and policy review process**

School Review:

This will be continuous (and at least annually) process of review of our school's Relational Policy. It will involve an ongoing cycle that involves applying Attachment Aware principles into practice and policy development, disseminating through frequent training, reviewing effectiveness/identifying weaknesses and/or lack of clarity, problem-solving to further develop practice.